

The President Reports:

IT'S THE 'ACCESSIBLE' LAW

January 1, 2012 was a significant date for Ontarians with disabilities and businesses alike. That's the day accessible customer service under the *Ontarians with Disabilities Act* came into effect.

All Ontario businesses and organizations with one or more employees are required to: (a) create an accessibility plan; (b) train their employees; (c) keep a written copy of the plan and let customers know it is available; and, (d) report your accessibility compliance by December 31, 2012.

Accessibility is not just about ramps for entrance access or wheelchair accessible washrooms. Accessibility means far more than that.

It means considering how your promotional material, menus or activity schedules are made available to people with visual impairments or are unable to read. How will your business or service accommodate

walkers, wheelchairs or oxygen tanks? Have you considered the impact on your fire safety plan? Some retail environments do not have the space to accommodate these assistive devices.

Will you modify your fitting rooms and provide access or allow people with disabilities to return clothing for a full refund rather than exchange because they cannot try clothing on before purchase? Your restaurant has an open flame fire

place or grill that's close to the customer seating area. Where do you sit the customer with an oxygen tank that meets their service needs but does not place anyone at risk?

Perhaps your business already has an accessible entrance but renovations are occurring such that your customers cannot use the ramp access at this time. Is there a sign posted that informs your customers and lets them know when the renovations will be completed? Accessibility requires us all to identify the issues, think creatively to solve the issue and to solicit feedback from our customers on how we are doing.

More information is available at mcsc.gov.on.ca.



Hal Bushey
President, FCC



Photos courtesy of Wilf Arndt

TIS THE SEASON TO BE JOLLY

Shanika Randle (above, centre) was clearly skeptical when told by Flamborough Chamber of Commerce (FCC) Executive Director Arend Kersten that she would be on the front page of a newspaper that is delivered every month to over 14,000 local homes and businesses. Shanika's friend Teddie Eden (above, left) convinced Shanika to celebrate this past Christmas in Canada. Both are students at Mississippi State University. Teddie is the daughter of Shirley Eden (below, right) who is the current president of the Soroptimist International Club of Dundas, Ancaster Flamborough – a proud FCC member. Joining Shanika, Teddie, Arend and Shirley (below) are Janet Barnard (second from left) and her husband Barney. Janet is a Soroptimist as well as the FCC bookkeeper and treasurer. The pictures were taken at the annual FCC Christmas reception hosted by Boston Pizza at Clappison's Corners. For more pictures from the reception, please see pages 3 and 8.

WATERDOWN COLLISION

MEMBERS • FLAMBOROUGH CHAMBER OF COMMERCE

AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA

Accountants/Bookkeeping	Beckett Lowden Read, C.A. 20 Main St. N905-689-2052
	Bell & Company LLP, C.A., 923 Brant St. Burlington905-333-6699
	Gary Titley & Associates, 80 Hamilton St. N.905-689-2800
	Grindstone Accounting & Bus. Solutions, 35 Main St. N.905-689-9424
	Janet Barnard Accounting Services, Greensville905-628-4340
	VanderVelde, J., C. A., 208-115 Hwy. #8, Stoney Creek905-664-1608
Advertising Services	Business Directories, 108 Crumlin Lane, Freelon905-659-6107
Agricultural	Buttsco Bldg. & Property Main., 116 Seneca, Hamilton 905-383-4000
Airports	John C. Munro Airport, 9300 Airport Road, Mt. Hope888-757-1111
Airport Transportation	Airways Transit, 35 Highway #5 W.905-689-4460
Aluminum	Fafard Aluminum, 445 King William St., Hamilton905-528-3190
Antiques & Flea Markets	Mizeners Antique & Flea Market, Highway #5 W.905-690-3532
Appliance Sales & Service	M & M Products, Quality Home Appl., 202 Conc. 5905-689-0506
Attractions	African Lion Safari, RR 1 Cambridge519-623-2620
Auctioneers	Jim McCartney Auction Services, Box 476, Waterdown ..905-689-8778
Auto-Repair	Carstar Waterdown, 232 Dundas St. E.905-689-5772
	Dick's Transmission Service, 28 Dundas St. E.905-689-4882
	Jay's Auto Service, 19 Flamboro St.905-689-5428
	Waterdown Collision, 24 Dundas St. E.905-689-8262
Auto-Tires	Grisdale Enterprises Inc., 400 Brock Rd. Dundas905-627-0224

DDDDDDDDDDDDDDDDDDDDDDDDDDDDDD

Dog Trainers	McCann Professional Dog Trainers, 929 Brock Rd.905-659-1888
Drugstore/Pharmacy	Langford Pharmacy, 255 Dundas St. E.905-689-0700

EEEEEEEEEEEEEEEEEEEEEEEEEEEEEEEE

Electrical	Enek Electrical, Box 132, Millgrove905-971-6267
Embroidery	Village Gallery & Graphics, 331 Dundas St. E.905-689-1688
Engravers	Sherwood Badges, 32 Parkside Dr.905-689-4973
Equipment Rentals	C. A. Small Engines, 13 Wesite, Greensville905-961-7089

FFFFFFFFFFFFFFFFFFFFFFFFFFFFFFFF

Fairs & Exhibitions	Rockton Agricultural Society, Box 38, Rockton519-647-2502
Farm - Commodities	J. D. Smith Farms, 951 Safari Rd.905-659-7936
Farm Equipment	Galer Farm Equipment, Hwy. #5 W.905-628-0551
Financial Services	JSB Wealth Management, 5-20 Main Street N.905-689-2425
	Gary Titley & Associates, 80 Hamilton St. N.905-689-2800
	TEN STAR Financial Services, 95 Hamilton. St. N.905-689-7911
	Dynamic Body Health and Fitness, 5 Mill St. S.289-895-8504
	Dundas Flying School, 11 Bluejay Crt.905-689-2067
	Al-Care Restoration Services, Box 1260905-689-5298
	Ridgeway Florist, 291 Parkside Dr.905-689-8288
	Kitching Steepe Ludwig, 146 Mill St. N.905-689-4852
Fitness & Health	
Flight Instruction	
Flood Damage	
Florist	
Funeral Homes	

BBBBBBBBBBBBBBBBBBBBBBBBBBBBBB

Bakery	Cupcakes of Westdale Village, 1050 King St. W.....905-308-8484
Banks	Bank of Montreal, 95 Dundas St. E.905-690-8970
	CIBC, 9 Hamilton St. N.905-689-6685
	RBC, 304 Dundas St. E.905-689-6459
	Scotiabank, 76 Dundas St. E.905-689-6817
	TD Canada Trust, 255 Dundas St. E.905-689-8772

GGGGGGGGGGGGGGGGGGGGGGGGGGGG

Garden Centre	Terra, 8 Conc. 5 E.905-689-1999
Gifts	Dutch Mill Country Market, 533 Millgrove Side Rd.905-689-7253
Glass & Mirror	Grainger Glass, 25 Franklin St.905-689-6653
Golf Courses	Carlisle Golf & Country Club, 523 Carlisle Rd.905-689-8820
	Copetown Woods Golf Club, 1430 Conc. 2 W.905-627-4653
	Dragon's Fire Golf Club, 342 Conc. 8 E., Carlisle905-690-0069
	Flamborough Hills Golf Club, 71 Hwy # 52, Copetown .. 905-627-1743
	Hidden Lake Golf & Country Club, 1137 Sideroad #1905-336-3660
	Pineland Greens Golf Course, 722 Safari Rd. Millgrove 905-659-1271
	Greensville Gourmet, 161 Hwy # 8, Dundas905-627-7775
	Rockton Berry Farm Country Market, 621 Hwy. 8905-627-9720
	Harster Greenhouses, 250 Hwy #8, Greensville905-628-2430
	Fortino's, 115 Hamilton St. N.905-690-6446
Gourmet Shops	
Greenhouses	
Grocer - Retail	

CCCCCCCCCCCCCCCCCCCCCCCCCCCC

Cable/Internet/Telephone	COGECO, 950 Syscon Rd., Burlington905-333-5522
Casinos	OLG Slots at Flamboro Downs, 967 Hwy. #5 W.905-628-4275
Caulking	Beverly Caulking, 971 Conc. 5 W.905-659-3367
Charities	Drummond House, 67 Conc. 5 E905-689-1484
	United Way, 177 Rebecca St. Hamilton905-527-4543
Chiropractors	Parkside Chiropractic, 115 Hamilton St. N.905-689-2777
Churches	Community Church, 271 Con. 6 E.905-296-3619
Clothing-Women	Lareina's, 255 Dundas St. E.905-690-1866
Commercial Leasing	Flamborough Power Centre, 2500 Appleby Line, BU905-335-5204
Community	Friends of Rural Communities and the Environment905-659-5417
	Waterdown BIA, Box 198, Waterdown LOR 2H0905-690-3744
Concrete-Precast	Coreslab Structure (Ont) Inc. 91 Hwy #5 W.905-689-3993
	Wilkinson Heavy Precast Ltd, 588 Hwy. #5 W.905-628-5611
Construction	Jakrete Construction, 45 Golden Iris416-677-8243
	Kev-Art Contracting, Rockton519-647-2267
	Shelterclad Construction, 1150 Westover Rd, Millgrove 905-659-3340
	Van Hoeve Homes, 1044 Garden Lane, Millgrove905-689-6733
Consultants-Business	City/Hamilton, Econ. Dev., 1 James St., S., Hamilton905-546-4222
	City/Hamilton Technology Centre, 7 Innovation Dr905-689-2400
	CV Consulting & Contracting, Copetown905-628-0645
	Economic Developers Ass. of Canada, 7 Innovation Dr. 905-689-8771
	LMI Canada - Penny Deathe, Waterdown905-630-4649
Consultant IT	Birmingham Consulting Inc, 20-255 Dundas St. E.....905-921-2015
Consultant-Personal Injury	Stan Gray Consulting, 845 Upper James St., Hamilton ..905-528-9937
Consultant-Pharmaceutical	CanReg Inc., 4 Innovation Dr.905-689-3980
	Lukang American Pharmaceuticals, 7 Innovation Dr.905-690-8881
Consultant-Retail	Warren Bamber, 289 Plains Rd, Burlington905-333-4905
Copy & Duplicating	Cedar's Business Centre, 100 Hamilton St. N.905-689-2555

HHHHHHHHHHHHHHHHHHHHHHHHHH

Hair Salons	Nick's Hair Design, 1132 Fennell Ave., Hamilton905-388-1811
Hardware-Retail	Canadian Tire Associate, 11 Clappison Ave.905-690-3961
	Weeks Home Hardware, 71 Hamilton St. N.905-689-6618
Health & Wellness	Turning Point Detox, 1222 Hwy. #5 West.....905-523-8369
Heating & Air Conditioning	Excel Heating & A/C Systems, Box 1170, Waterdown905-689-3446
	Flamborough Air Systems, Waterdown905-689-0610
Heavy Equipment Repair	Murfin Equipment Service, 31 Dundas St. E.905-689-6306
Home & Garden	Grasshopper Imports, 1134 Hwy. #6 N905-689-4079
	Rona Home and Garden, 52 Dundas St. E.905-689-8700
Home Improvement	Custom Home Improvements, 304 Progreton Rd.905-689-1750
	Grindstone Home Improvement, Box 905, Waterdown ..905-689-8616
	Hickory Dickory Decks, 115 Dundas St. W.905-689-4774
Home Renovations	Riverin Wood Products, 321 Dundas St. E.905-689-8494
Home Theatre	Home Theatre Excellence, 257 Freelon Rd.905-690-1162

DDDDDDDDDDDDDDDDDDDDDDDDDDDD

Dance Instruction	DanceMakerz, 12 Innovation Dr.....905-690-4777
Daycare	Ancaster Little Gems Child. Cen., 339 Wilson St.905-648-8778
Dentists	The Firehall Dentist, 4 Barton St.905-689-9111

IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII

Ice Cream	Dairy Queen, 233 Dundas St. E.....905-689-8514
Industrial Maintenance	Complete Industrial Maintenance., 3820 Beverly Rd.905-902-7169
Industrial Millwright	Flamboro Main. & Mechanical, 730 Middletown Rd.905-628-6243
Industrial Minerals	Opta Minerals, 407 Parkside Dr.905-689-6661
Industrial Printers	Coding Products of Canada, 7 Innovation Dr.905-690-1471

Continued on Page 7

Join the Flamborough Chamber of Commerce today for less than \$1 per day and have your business listed in this directory which is distributed to over 13,000 Flamborough homes and businesses every month by the Flamborough Review!

MAINWAY HUNTER CREIGHTON

PARTRIDGE LEADS CHARGE FOR BUSINESS

Ward 15 Councillor Judi Partridge is not wasting any time demonstrating her passion for local and regional economic development and job creation.

Last September, Winona/Glanbrook Councillor Brenda Johnson brought a motion to Council calling for a moratorium on the construction of wind turbines across the province. Councillor Johnson was responding to concerns expressed by some of her constituents.

Some of Councillor Johnson's Council colleagues were clearly surprised that the motion called for a moratorium across the entire province. After considerable discussion, Council ended up amending the motion to limit the moratorium only to the entire city of Hamilton.

But the amended motion sent a chill through many sectors of Hamilton's business community, as numerous local/regional companies are engaged in the manufacture, transport, assembly and maintenance of wind turbine components.

That prompted Councillor Partridge – a former member of the Board of Directors of the Hamilton Chamber of Commerce (HCC) and chair of its Government Affairs Committee – to action.

Perhaps the following letter from HCC CEO and President David



Photos courtesy of Wilf Arndt

Ward 15 Councillor Judi Partridge took time out from her busy schedule to attend the recent Christmas Reception hosted by Boston Pizza at Clappison's Corners for members and guests of the Flamborough Chamber of Commerce (FCC). Above, she is pictured with FCC Past President Tom Butterworth (Dundas Flying School) and his wife Norma. Below, she joins FCC Executive Director Arend Kersten, who is holding one of the door prizes.

Adames best explains what the consequences are of Council's motion:

"On behalf of the HCC, I am submitting this letter to express our support for growing jobs in our community through the clean energy sector.

"Specifically, this letter supports the Lake Ontario Offshore Network (LOON) and its efforts to see the development of off-shore wind turbines in eastern Lake Ontario.

"A significant number of Hamilton businesses are involved in the clean energy sector, including wind energy, and are poised to benefit from this project and potentially other developments.

"In the future, perhaps more Hamilton businesses could benefit from growth in the clean energy sector. In short, Hamilton has an opportunity to become a leader in the clean energy sector, especially in the manufacturing and transportation industries, providing valuable jobs to our community.

The HCC applauds the efforts of the City's Economic Development Division in their work in the clean energy sector and the leadership that staff is bringing to the Golden Horseshoe Strategic Energy Alliance.

The City's Economic Development strategy includes the clean

energy sector and it's critical to stay the course and grow this sector in Hamilton for future job creation.

"There are a number of elements to clean energy, with wind energy representing just one part of the sector. *However, the motion that City Council passed on September 28, 2011 that requested the Province ban industrial wind turbines has sent a conflicting message to the industry about Hamilton's overall support for the clean energy sector; one that could impact jobs in our community over both the short and long-terms.*

"We respectfully request that Council either re-consider the motion or invite delegations to speak to the issue. We understand that there are concerns in our community about the potential health effects and other questions about the wind energy sector, and the HCC is prepared to help with the education and communication process around wind turbines."

Councillor Partridge has given notice that she will asking Council later this month to rescind its amended motion and replace with it with one that will apply the moratorium to Glanbrook only.

Stay tuned!!

Flamborough Chamber of Commerce ANNUAL EVENT CALENDAR

The Flamborough Chamber of Commerce (FCC) organizes, hosts and promotes a variety of activities for its members, offering a wide variety of networking, educational and celebratory opportunities. Details of the events are shared in the *Members Only* newsletter which is distributed to all FCC members on a regular (usually weekly) basis.

The Flamborough Breakfast Club

Offering the best in delicious food, great fellowship and outstanding networking opportunities, the *Flamborough Breakfast Club* – co-hosted by the FCC and the Rotary Club of Flamborough A.M., – usually meets the third Wednesday of each month (except during the summer months) at the Dutch Mill Country Market on Millgrove Side Road.

Business After Five (BA5)

Typically held once a month (except during the summer months), the FCC hosts a *Business After Five* (BA5) networking event. This casual come-and-go event runs from 5 p.m. to 7 p.m. and offers a complimentary beverage, delicious munchies and door prizes (draw at 6 p.m.). Pre-registration is not required and there is no cost.

Outstanding Business Achievement (OBA) Awards Gala

Honouring the 'very best of the best' in corporate excellence and community service, the FCC hosts the annual *Outstanding Business Achievement* (OBA) awards gala – at what has evolved into *the* social event of the year in Flamborough. Nominations are encouraged throughout the entire year.

The Flamborough Open

Representing an extraordinary community partnership, the Rotary Club of Waterdown and the Flamborough Chamber of Commerce (FCC) co-hosts the annual *Flamborough Open*, the premier local golf tournament. To register for what has become the premier annual golf tournament in Flamborough please contact the FCC office.

Great Mini Putt Challenge

Try your skills at the *Great Flamborough Mini Putt Challenge* which is hosted every summer by the FCC. Winners are recognized in both the individual as well as the corporate team categories. Another FCC event offering fun and fellowship.

CHOICES



THANK YOU STEVE AND SANDY GRAY

In recognition of their many contributions to the community over the past number of decades, the Flamborough Chamber of Commerce (FCC) will present its prestigious *Lifetime Achievement Award* to Steve and Sandy Gray at the February 25 *Outstanding Business Achievement* (OBA) awards gala at the Carlisle Golf & Country Club. Along with Sandy's brother Dave Smith, Steve and Sandy recently sold Weeks Home Hardware to Ron Cicuttini (right). The OBA award gala offers a unique opportunity for those who have benefitted from Steve and Sandy's generosity to show their appreciation.

The Flamborough Chamber of Commerce (FCC) cordially invites the entire community to

HONOUR AND CELEBRATE THE VERY BEST IN FLAMBOROUGH Outstanding Business Achievement (OBA) Awards Gala

SATURDAY, FEBRUARY 25, 2012
Carlisle Golf and Country Club

Limited Seating • To avoid disappointment, order your tickets (\$75 each) by contacting the FCC office at 905-689-7650

OUTSTANDING BUSINESS ACHIEVEMENT AWARDS CELEBRATE THE VERY BEST IN CORPORATE EXCELLENCE

LIFETIME ACHIEVEMENT AWARD

Col. Gordon Dailley
African Lion Safari
Mike Demkowich
J.D.J. Trailers
Domenic DiFelice
Waterdown Collision
Hank Gelderman
Jan Gelderman Landscaping
Bill Grisdale
Grisdale Enterprises
Jay Hughes
Jay's Auto Service
Karen Hunt
Rockton Dinner Theatre
Charles & Margaret Juravinski
flamboro downs
Archie McCoy
McCoy Foundry
Jim and Margaret Robertson
Pause Awhile Tea Room
Ron Steepe
Kitching Steepe & Ludwig
Funeral Home

Ernie Weeks
Weeks of Waterdown Home
Hardware

BUSINESS GROWTH AND ACHIEVEMENT AWARD

2006 - *Hickory Dickory Decks*
2006 - *DanceMakerz*
2007 - *CHOICES*
2007 - *Magnolia House Spa*
2008 - *Dufferin Aggregates*
2008 - *Aventix*
2009 - *Langford Pharmacy*
2009 - *Waterdown Optometric Clinic*
2010 - *The Lock Hut*
2010 - *Millgrove Gardens*

SANDRA GRAY/ WEEKS HOME HARDWARE AWARD

Community Service by an Individual Award
2006 - *Deb Tigchelaar*
Drummond House
2007 - *Tom Jacques*

Hickory Dickory Decks
2008 - *Heather Johnston and Ted Lindsay*
Flamborough Review
2009 - *Peter Barnes*
Waterdown Youth Centre
2010 - *Marti Van Hoeve*
Van Hoeve Homes

CHAMBER OF COMMERCE GREEN AWARD

2008 - *Waterdown Collision*
2009 - *Nathan Helder*
Gelderman Landscaping
2010 - *Sensible Life Products*

YOUNG ENTREPRENEUR OF THE YEAR AWARD

2009 - *Haley Luckanuck*
Spoiled Rotten Pet Services

COMMUNITY SERVICE BY A COMPANY AWARD

2006 - *Flamboro Speedway*
2007 - *Jay's Auto*

2008 - *Terra Greenhouses*
2010 - *Waterdown Dairy Queen*

FCC AWARD

2006 - *Arend Kersten*
Flamborough Chamber of Commerce
2007 - *Lafarge (Dundas)*
2008 - *COGECO*
2009 - *Robert Pasuta*
Councillor - Ward 14
2010 - *Fred Eisenberger*
Mayor - City of Hamilton

TOWN OF FLAMBOROUGH AWARD

2006 - *Sylvia Wray*
Flamborough Archives
2007 - *flamboro downs*
2008 - *Cpl. Chris Klodt*
2009 - *Gail Bosma*
Flamborough Food Bank
2010 - *Ryan Ellis*
Mark Visentin
Canadian Junior Hockey Team

HAMILTON TECHNOLOGY CENTRE

NEW OCC CEO/PRESIDENT

After ten years with the Ontario Chamber of Commerce (OCC), President and CEO Len Crispino has announced his retirement.

During his tenure with the OCC, Len has – with active involvement from members and key stakeholders – moved the provincial ‘Voice of Business’ to one whose opinions are not only sought out but respected.

Although leaving is difficult, Len says the decision was made easier by the fact that the organization is solid, the team is second to none, finances are sound and its ability to craft the future is unquestionable.

Allen Odette's appointment "is of particular importance in light of a shifting global economy and renewed fiscal re-straint at all three levels of government. It is a time when the priorities of businesses need to continue to be advanced."

Following Len's announcement, the OCC Board of Directors conducted an exhaustive search for his replacement. Earlier this month, it announced that Allan O'Dette has been selected as the new OCC President and CEO.

"Appointing an experienced advocate who has been very active within the Chamber movement will help ensure that the voice of Ontario businesses and chambers is heard," said David Sword, Chair of the OCC Board of Directors. "This is of



ALLEN O'DETTE
President and CEO, OCC

particular importance in light of a shifting global economy and renewed fiscal restraint at all three levels of government. It is a time when the priorities of businesses need to continue to be advanced."

Allan most recently held the position of Director of External Relations (Ontario), and National Private Markets for Glaxo-SmithKline Canada Inc.

He is a past President and Chair of the Board of the Canadian Club of Toronto, has served for five years on the Board of the Ontario Chamber of Commerce and is active on the boards of Life Sciences Ontario (LSO), as well as the Greater Toronto Civic Action Alliance.

With over 25 years experience in the biopharmaceutical industry, Allan has served the industry association as a regional Vice-Chair and is currently the Chair of the National Private Payer Committee for Canada's Researched-Based



LEN CRISPINO
Past President and CEO, OCC

Pharmaceutical Companies.

Allan holds a Bachelor of Arts degree from Trent University and an MBA from the Rotman School of Business at the University of Toronto. Allan will assume his role at the OCC effective February, 2012.

The OCC is a network of 160 local chambers of commerce and boards of trade in the Province of Ontario – including the Flamborough Chamber of Commerce – representing some 60,000 businesses of all sizes, in all economic sectors and from every area of the Province. Being recognized as the single, most influential and respected voice for business in Ontario, OCC's over-arching goal is to build a world renowned business environment that creates a more competitive Ontario.



Photos courtesy of Wilf Arndt

BA5 AT WATERDOWN GOLDSMITH

Great food, complimentary beverages, special merchandise discounts and outstanding networking opportunities greeted members of the Flamborough Chamber of Commerce (FCC) and their guests when owner Joan Kirby of Waterdown Goldsmith hosted a *Business After Five* (BA5) last month. ABOVE: Owner Joan Kirby (centre) with winners of the door prize draw for custom-made jewelry – FCC Administrator Sue Rudnick and chartered accountant Norm Read (Beckett Lowden Read). BELOW: Photographer Wilf Arndt used the magic of his camera to take a group shot of some of the attendees at the BA5. BOTTOM. Greg Thomas (left) of the YMCA's Employment Services with Pastor Jason Small (Flamborough Community Church) and Wendy Martin (Sutton About Town Real Estate) were among those attending the Water-down Goldsmith BA5 on Mill Street South in Waterdown.



WATERDOWN BIA

CORPORATE SPONSOR

KITCHING STEEPE & LUDWIG FUNERAL HOME
 146 Mill Street North
 Waterdown
 905-689-4852

CORPORATE SPONSOR

BROWN FINANCIAL SECURITY
 1010-120 King Street East
 Hamilton
 905-529-1819

CORPORATE SPONSOR

LANGFORD IDA PHARMACY
 255 Dundas Street East
 Waterdown
 905-689-0700

CORPORATE SPONSOR

MULBERRY BUSH GIFTWARE
 92 King Street West
 Dundas
 905-628-7931

CORPORATE SPONSOR

LAZIER HICKEY LAWYERS LLP
 15-25 Main Street West
 Hamilton
 905-525-3652



Photos courtesy of Wilf Arndt

ABOVE, LEFT: Among the participants at the 2011 Flamborough Open golf tournament – co-sponsored by the Flamborough Chamber of Commerce (FCC) and the Rotary Club of Waterdown and held at the Carlisle Golf & Country Club – was Team Flamboro Downs which was comprised of (from left) Wendy Wasylowich (a member of the FCC Board of Directors), Rob Goodbrand, Matt Milne and Dave Pollington. ABOVE, RIGHT: Team OLG Slots at Flamboro Downs included (from left) J.P. Landry, Cory Gunter, Dave Da Silva and Ryan Pryke.

CORPORATE SPONSOR

COGECO CABLE SOLUTIONS
 950 Syscon Road
 Burlington
 905-333-5343

CORPORATE SPONSOR

WENTWORTH-HALTON X-RAY & ULTRASOUND
 672 Brant Street
 Burlington
 905-637-7155

CORPORATE SPONSOR

RBC ROYAL BANK WATERDOWN
 304 Dundas Street East
 Waterdown
 905-689-6655

CORPORATE SPONSOR

M&L TESTING PRODUCTS
 31 Dundas Street East
 Clappison's Corners
 905-689-7327

CORPORATE SPONSOR

LAFARGE CANADA DUNDAS QUARRY
 628 Highway #5 West
 Greensville
 905-527-3671



Thank you to all who contributed to the success of the 2011 Flamborough Open
 Proudly co-sponsored by the Flamborough Chamber of Commerce and the Rotary Club of Waterdown



CONTEST SPONSORS
 Brown Financial Security
 Councillors Robert Pasuta and Judi Partridge
 Economic Development
 Association of Canada - EDAC
 Fidelity Investments
 Hickory Dickory Decks
 Shademaster Landscaping
 Skyway Life Insurance/Chambers of Commerce Group Insurance Plan

Canoe Financial
 Change of Pace Restaurant
 Flamborough Construction
 Garfinkel Biderman LLP
 GMS Insurance
 Hoecht Galvin Kai, CA
 JC Financial
 MP David Sweet
 PLG Contracting
 PV&V Insurance
 Sutton About Town Real Estate
 TD Mutual Funds
 Waterdown Collision
 Weeks Home Hardware
 Wellenreiter & Wellenreiter

COMMUNITY PARTNERS
 Carlisle Golf & Country Club
 Jim McCartney Auctions
 Sherwood Engraving (Trophies)
 TERRA – Where Colour Lives
 Tim Hortons – Waterdown
 Wilf Arndt (Photographer)

CONTRIBUTORS
 Boston Pizza
 Brown Financial Security
 Canada Life/Nicholas Landry
 Carlisle Golf & Country Club
 Dutch Mill Country Market
 Gerry & Lena Aggus
 Hickory Dickory Decks

JDJ Trailers
 JC Financial
 Kaneff Golf
 Linda Marshall
 Lord Byron Steak & Seafood House
 NexGen Financial
 Maria Demkowich
 Wayne Marshall/Marshall
 Truck & Trailer Repair
 MPP Ted McMeekin
 Permatex (Jeff Hillier)
 Pot 'O' Gold Jewellery
 Royal Coachman
 The Keg Steakhouse & Bar
 Turtle Jacks Muskoka Grill
 Wendy A. Hickey

TERRA – WHERE COLOUR LIVES



Photos courtesy of Wilf Arndt

GREAT FOOD, BEVERAGES AND DOOR PRIZES WELCOMES THE FCC TO CHRISTMAS RECEPTION

Continuing a tradition, Boston Pizza at Clappison's Corners hosted the annual Christmas reception for members of the Flamborough Chamber of Commerce (FCC) and their guests. LEFT: FCC Executive Director Arend Kersten thanks Boston Pizza Manager Scott Jarrett CENTRE: Member-to-member networking is always an important part of FCC events. Anne Campagna (left) of Cupcakes of Westdale exchanges her business card with Wendy Snook of Two Men and a Truck. LEFT: FCC Past President Margaret Robertson – a recipient along with her late husband Jim of Pause Awhile Tea Room of the FCC's *Lifetime Achievement Award* – brought her great-granddaughter Isla Campbell to the celebration.

Canadian Chamber of Commerce (CCC)

2012 ECONOMIC OUTLOOK PREDICTS MODEST GROWTH

In its *2012 Economic Outlook*, the Canadian Chamber of Commerce (CCC) observes that Canada's sound banking system, comparatively better fiscal position, resilient housing market and strong corporate balance sheets have steered the economy through turbulent waters in 2011, but 2012 might bring a more challenging reality and constrained growth is expected.

"Fortunately, Canada has fared relatively well in 2011 but we expect modest growth ahead, constrained by a very challenging external environment, especially the situation in Europe," said CCC President and CEO Perrin Beatty.

"Needless to say, these are very uncertain times for the global economy, and the risks are significant."

Failure to contain the crisis in Europe is the most serious risk facing the global and Canadian economies. Developments in Europe have intensified pressures on financial institutions in advanced countries, with European banks facing a marked reduction in their access to wholesale funding.

The Bank of Canada said that if the crisis was to deepen and spread further to the larger European economies, transmission to Canada could become more severe, through the credit and

funding channels.

On the domestic front, the major risk relates to household debt. Because of high debt loads, Canadian households – especially low-income Canadians – are more vulnerable to rising interest rates, job loss and asset price declines than in the past.

Of course, not all of the risks to the outlook are on the downside. The recovery in the U.S. may be stronger than anticipated resulting in higher demand for Canadian exports.

Additionally, borrowing by Canadian households may continue to exceed income growth providing a greater impetus to domestic demand than expected.

To view the CCC's entire *2012-2013 Economic Outlook*, visit at the CCC website at www.chamber.ca.

The CCC is the vital connection between business and the federal government. It helps shape public policy and decision-making to the benefit of businesses, communities and families across Canada with a network of over 420 chambers of commerce and boards of trade – including the Flamborough Chamber of Commerce – representing 192,000 businesses of all sizes in all sectors of the economy and in all regions.

COGECO